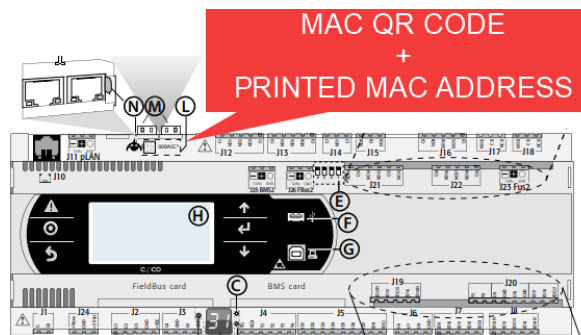


Frequently Asked Questions

How do I find the controller's MAC address?

Using Sticker on Ethernet Port:

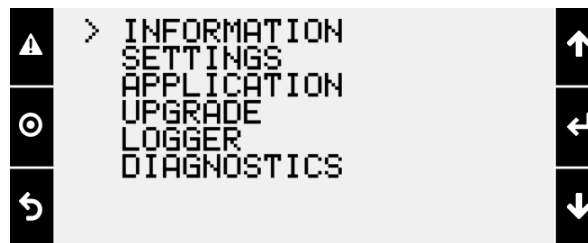
1. The MAC address is located on a sticker located in front of the two ethernet ports.



Using Carel c.pCO System Menu:

From any screen on the Carel controller...

1. Press and hold the Alarm and Enter buttons until a new screen appears.
2. Select INFORMATION



3. Select PCO INFO.

```
▲ > PCO INFO
I/O INFO
MEMORY INFO
PLAN INFO
○ FILESYSTEM INFO
TASK INFO
↶ APPLICATION INFO
↷ BUILT IN INFO
```

4. Scroll down to view the MAC address.

```
▲ MAC 00-0A-5C-40-58-F2
UID 0041303700018AF7
tERA
○ sts: Registered
Pwd: ██████████
↶ UP/DOWN for other info
```